

Information map



Hotel directory

## In case of emergency

With the telephone in your room you can call directly to the outside, by first dialing '0'.

The family Steinschuld is 24 hours a day available, by dialing the following number.

For reception and family Steinschuld: Dial '9'.

## Emergency calls

### Emergency call

#### Police

**0 - 112**

Night Care

0 - 045 - 577 88 44

Limburg South Police

0 - 043 - 400 26 00

Police

0 - 0900 - 88 44

#### Doctors and Pharmacy

Dr. Huijben

Heerenhofweg 6

Mechelen

0 - 043 - 455 25 25

Dr. Andriesse

Hoofdstraat 85

Mechelen

0 - 043 - 455 12 12

Pharmacy

VAL - Apotheek Gulpen, Rijksweg 29

0 - 043 - 601 81 90

## Introduction

Welcome to Hotel Klein Zwitserland in Slenaken.

Through this information folder we want to show you the way around the hotel but also in the surroundings of Slenaken. Below in the overview you can see the topics on which information can be found in this folder. All topics are arranged in alphabetical order, making it easy to find.

We wish you a pleasant stay at our hotel.

Family Steinschuld and

Team Klein Zwitserland



## Index

In this information map you can find information about the following topics:

- Activities
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- Gift Shop
- Green Key
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- Iron and iron board
- Mini Bar
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- Night entrance
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- Reception
- Restaurant 'Puur'
- Safe
- Sauna
- Swimming pool
- Television usage
- Towels
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There are many activities that you can do in the surrounding area of the hotel. Below are some examples, for more activities or information you can contact the reception. On the opposite side of the reception you can find a brochure rack with various flyers with current activities in the area.

### Beauty

In our Beauty 'La Perla' you can enjoy beauty treatments, massages and additional treatments. If you want to have a treatment in beauty 'La Perla' you can make your reservation at the reception. This is possible until 21:00. The treatments you can book for the beauty can be found in the list which you can find in your room. The beauty is open from 09.00 am until 18.00 pm.

### Bike rental

The hotel has a number of touring bikes (7 gears) which are intended for renting. The price for this is € 10 for half a day and € 12.50 for a whole day. It is also possible to rent a hybrid bicycle; it has 24 gears and can be rented for € 12.50 for half a day and € 15 for a whole day. If you do not want that much of a challenge and you prefer to use an electric bicycle, this is possible after a reservation in advance for € 25 per day. Please inform reception at the latest before 17.00 pm the day before you start cycling so that we can order these bicycles for you. If you have brought the bike yourself, you can place it in our garage. Please inform us at your check-in that you will be cycling, then we will ensure that you have access to our bicycle garage via your room key.

### Golf

Hotel Klein Zwitserland works with eight different golf clubs in the area, some of them based in Belgium. When we reserve the tee time you get a discount on your green fee of at least 10%.

	Distance
· De Zuid Limburgse Golf & Country club – Gulpen-Wittem	3,3 km
· Golfclub Mergelhof – Gemmenich (België)	7,0 km
· Golfclub Hoog Vaals – Vaals	9,5 km
· Golf en Country Club Henri Chapelle – Henri Chapelle (België)	10,5 km
· Golf course Rijk van Margraten – Margraten	11,0 km
· Golf course Hoenshuis – Voerendaal	13,7 km
· International Golf Maastricht – Maastricht	18,5 km
· Golfclub Brunssummerheide – Brunssum	21,3 km

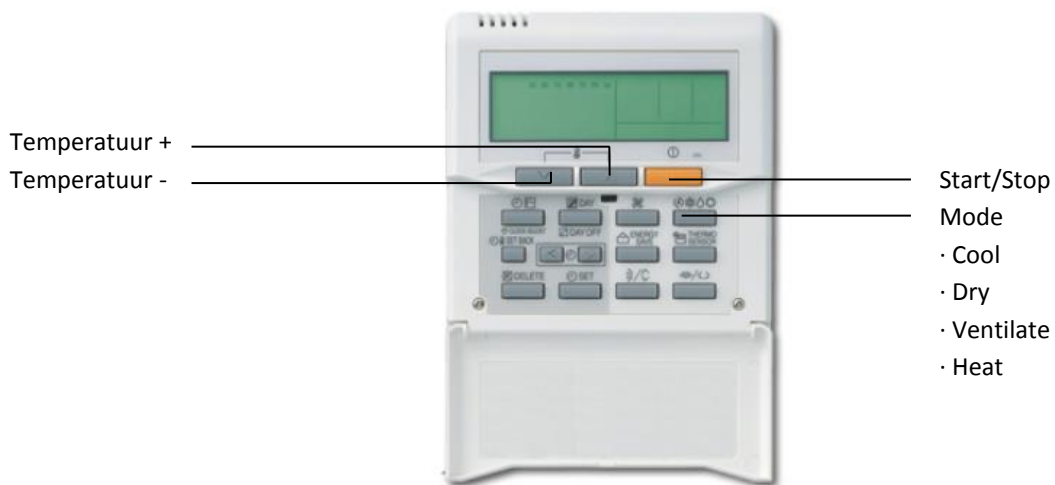
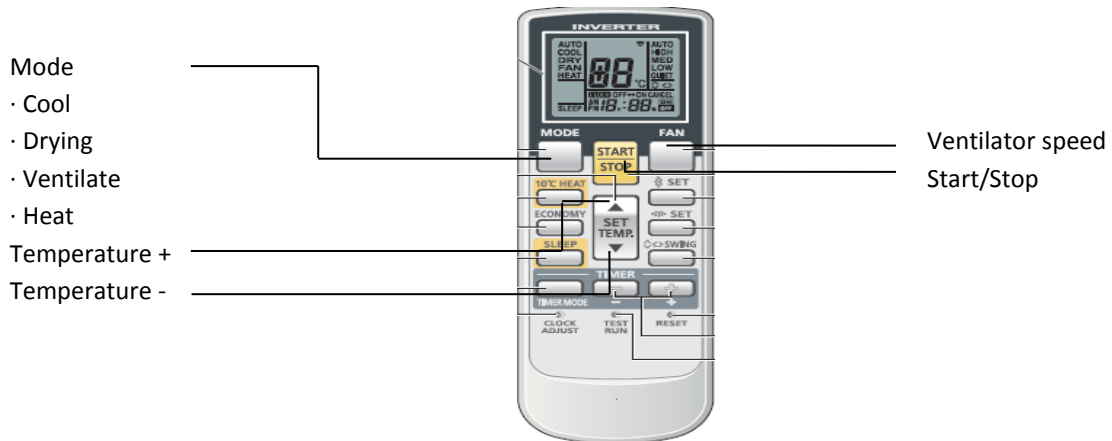
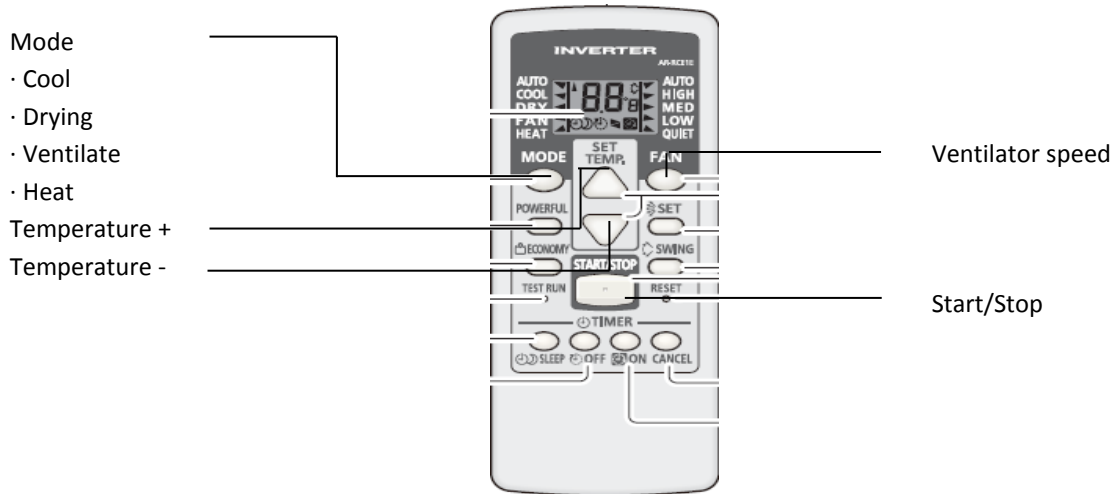
### Hiking trails

In the area of the hotel there are some wonderful hiking trails. The reception has a walking map with these pathways. Including the length of these pathways, are indicated. You can get this card free of charge at the reception.

## Airconditioning

A

Please point the remote control close and appropriately at the airconditioning.



### Bathrobes

B

You can find the bath robes in the closet or in the bathroom. You may use the robes during your entire stay in our hotel. It's also possible to use the bath robes when you go to the sauna or swimming pool. The slippers are located in the basket on the room. The robes can be bought at the reception for € 45.00 each.

### Breakfast

B

We expect you for breakfast between 8:00 am and 10:00 am. Breakfast is a combination of a buffet with personal service from the desired drinks. If you prefer to have breakfast in your room, this is possible for a surcharge of € 15,- per room. Please reserve room service the evening before at the reception.

### Check out

C

You may use your room on the day of departure till 11:00 am. If you want to use the room for a longer period of time, this is possible until 18:00 with a surcharge of € 65 per room. The hotel also has a separate changing room and shower where you can freshen up after your trip. This is service and does not cost you anything. Please check out at the hotel between 9 a.m. and 11 a.m. If this is not possible for you, see early check-out note.

### Early check-out

E

If you wish to check out earlier than 9.00 am, please do so the day before as the reception opens at 9.00 am. The reception can check you out the day before until 10 p.m.

### Electronic accessories

E

A few adapter plugs and mobile phone chargers are available for you at the reception.

### E-mail and internet service

E

At the reception an iPad is available for our guests. Here you can email and use the internet for free. This service is available from 9.00 a.m. to 21.00 p.m. You can also have free Wi-Fi in the entire hotel, with the exception of the swimming pool. The password for the Wi-Fi is: hkz12345.

### Gift Shop

G

In our hotel you can buy a gift of your choice for you or your loved ones. You can think of our jewelry from eFKay which you can see in a display cabinet in our restaurant, the beauty products from our wellness from Pharmos Natur and Ericson Laboratoire and our candles from Erkens that we use in restaurant PUUR.

### Green Key

G

Hotel Klein Zwitserland has been able to receive the gold certificate of Green Key. This is the highest level in the field of corporate social responsibility (CSR).

## Heating

H

With the thermostatic cranes on the side of the heating in your room and bathroom, you can adjust the heating. This crane has a scale of 1 to 5 with 1 as a minimum and 5 as a maximum.

## Hygiene items

H

A variety of hygiene items such as toothbrush, shaving kit etc. is available at the reception.

## Iron and iron board

I

Iron and ironing board are available and can be provided, please contact reception.

## Minibar

M

For your convenience, the mini bar is filled with alcoholic and non-alcoholic drinks. This stock will be completed daily. We kindly request you to note consumed snacks on the drinks list, which we change every day. In addition to drinks, you will also find chips and nuts at the minibar.

## Newspapers

N

In the lounge you will find a variety of newspapers. Would you like a newspaper for your own, then you can buy it at the reception.

## Night entrance

N

When you come back at the hotel after 23:00 you'll have to use the night entrance. There is a night entrance 10 meters to the right of the main entrance. Use your room key to open these doors. When you leave the hotel and you intend to come back late, test your card on the lock to be sure it will open. Be careful not to hold your key card against a magnetic field or against your phone, otherwise your data on the card may be erased as a result.

## Parking

P

The hotel has 2 parking areas. We request you to park your car in the car park 40 meters up the hill next to the hotel on the left side of the street. This is a guarded parking. It is closed from 21.00 p.m. to 7.00 a.m. If this parking is full, you will find the other parking area at the front of the hotel. Here there are also 2 places for electric cars with a charging point that you can use if you have an electric car.

## Reception

R

The reception is daily open from 9.00 am until 22.00 pm. From your room you can reach the reception with your room phone under the number '9'. This number is 24 hours per day reachable. At the reception you can get all the answers to your questions and you can also find extra information about the area and activities nearby.

## Restaurant `Puur`

R

### Lunch

You can lunch between 12:15 and 14:00.

Here you can make use of our small map which you can find in the restaurant.

When the weather is nice, we also serve lunch at the back terrace.

### Dinner

We expect you for dinner between 18:00 till 20:00. Our guests that are staying on half board have the same table every day. When you are staying with bed and breakfast and you want to have dinner in our restaurant, please contact the reception so we can reserve a table for you. When the weather is nice we also serve dinner at the back terrace.

## Safe

S

In the closet at your room you will find a safe to store your valuables.

## Sauna

S

The sauna is located in the basement of the new building and is accessible with bathrobe and slippers which you will find in your room. For your hygiene and to protect your bathing suit, we recommend to use the sauna and steam room naked. The saunas are for hotel guests and can be rented privately. For more information contact the reception. The sauna is open from 15.30 until 19.30.

### Sauna rules

- The use of the sauna and wellness facilities are at your own responsibility; you cannot hold the management of hotel Klein Zwitserland liable.
- Showering before and after using the saunas is mandatory from a hygienic point of view.
- The saunas are to be used without bathing suit.
- Always use a bath towel on the sauna benches, these can be found in the basket next to the sauna.
- Never place a towel over or on the ovens or steam pipe.
- Do not bring drinks, literature or electronic devices into the sauna.
- In case of health problems, consult your doctor before using the sauna.
- There is no supervision. Please watch each other.
- Children under the age of 16 may only enter under the supervision of a parent.
- Our guests come to relax. Please keep this in mind.
- A towel is required for the use of sunbeds.
- Hotel Klein Zwitserland is not liable for lost or damaged goods.



## Swimming Pool

S

The pool is located on the 2nd floor of the new building and is accessible with bathrobe and slippers which you will find in your room. You can relax in our swimming pool from 07.00 am until 19:30 pm.

### Swimming pool rules

- The use of the swimming pool and fitness is under your own responsibility; you cannot hold the management of hotel Klein Zwitserland liable.
- Showering before using the swimming pool is mandatory from a hygienic point of view.
- The use of shower foam and / or shampoo is not permitted at the swimming pool.
- It is mandatory to wear swimwear.
- The depth of the swimming pool is 1,40 m.
- The swimming pool water is approx. 30° Celsius.
- It is not permitted to play ball, dive or jump off the edge in the swimming pool.
- There is no supervision in the swimming pool! (Video recordings are made.)
- Children up to 10 years old are not allowed to enter this area without supervision.
- Our guests come to relax. Please also take this into account.
- A towel is required for the use of the sun beds.
- You cannot use the swimming pool without swimming skills.



### Television

T

To turn the television on, please use the black remote control and aim at the screen. When you press the red button, the image remains black for about 5 seconds, after which the image appears. To change the channel, point back at the screen with the remote control and use the arrow keys on the right side of the remote control to find the number of the desired channel.

If you are staying in the wellness suites, use the gray remote control to bring the television screen up, using the up or down arrows. We ask you to point this at the black button on top of the device. You can turn the television facing 2 directions with the arrows below.

### Towels

T

Because polluting substances get into the water as a result of the frequent washing of the towels, which is bad for the environment, we ask you to use the towels in an environmentally friendly way. The hotel wants to pay extra attention to sustainability, also in the form of a Green Key certificate, and kindly asks you to use the towels as following: the towels in your room are changed if they are laid on the floor or in the bath; hang the towels on the rack then they will not be replaced. If you require extra towels, you can contact the reception.

### Wake up call

W

All rooms are equipped with a clock radio (television). Wake-up service by telephone can be requested at the reception.